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On our website, "Patina"™ refers to the collaboration between Patina Medical Group, PC, and Patina Health, Inc., to provide a new model of primary care to improve senior healthcare and the aging experience. Patina Medical Group, PC ("PMG") is a virtual and home-based medical practice that provides clinical services to members of certain Medicare Advantage plans. PMG has a contract with Patina Health, Inc. ("Patina Health") to provide administrative and management services to handle PMG's day-to-day business operations and non-clinical quality assurance assistance. In addition, Patina Health augments and supports the care PMG provides to its patients by providing PMG with advanced information technology and products, population health analytics and thought leadership. Patina Health does not exercise control of or influence PMG's treatment of its patients; PMG has exclusive authority over its practice of medicine.

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As a user of Patina's website, you may be asked to register with us and provide private information, subject to Patina's Privacy Policy. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your account or password.

If you think there are any possible issues regarding the security of your account on the website, inform us immediately so we may address them accordingly.

We reserve all rights to terminate accounts, edit or remove content and cancel orders at our sole discretion.

#### Indemnification

You agree to indemnify Patina (and Patina's directors, officers, employees, agents and representatives) and hold Patina harmless against legal claims and demands that may arise from your use or misuse of our services. We reserve the right to select our own legal counsel.

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If any provision of the Terms is determined to be invalid, that provision will be eliminated from the Terms or eliminated and the remaining Terms shall continue to be enforceable.

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Any dispute related in any way to your visit to this website shall be determined by state or federal court in Pennsylvania and you consent to exclusive jurisdiction and venue of such courts. By visiting this website, you agree that the laws of the Commonwealth of Pennsylvania (without regard to principles of conflict laws) will govern these terms and conditions, or any dispute of any sort that might come between Patina and you, or its business partners and associates.

# Contact

All feedback, comments, requests or other communications regarding this website should be directed to Patina at 302-307-3149 or <u>hello@patinahealth.com</u>.